

# Quality Policy

Polyflon Technology Limited is a leading supplier of extruded fluoropolymer tubing, fluid handling assemblies and thin film/sheet products. Established in 1990, we manufacture thermoformed tubing and connector assemblies for high purity, high temperature or corrosive environments, finish punched/cut film and tape products for filtration, sealing and insulating uses and thin-wall high performance tubing. We also offer finished cleanroom manufactured tubing assemblies and precision tip formed tube components for use in medical/surgical devices.

The continued success of our business strongly depends upon our ability to understand and meet our customers' needs and requirements and continuously improve the products and services we offer. At Polyflon we are totally committed to the manufacture and supply of fluoropolymer products that fully meet the high standards of quality and reliability essential to our customers.

Our quality statement, which is applicable for the purpose of the company and reviewed for continuing applicability, suitability, and effectiveness, provides the framework for our quality management system strategy. It is used for establishing and reviewing quality objectives.

We will:

- Meet and exceed our customers' needs and expectations.
- Comply with legal, regulatory and customer requirements.
- Ensure the involvement of our people by an appropriate programme of training and awareness enhancement.
- Manage our activities and related resources as a process.
- Take a systematic, risk-based approach to determine the type and scope of controls used.
- Achieve continual improvement by identifying measurable key performance indicators and using the 'plan, do, check, act' cycle to address them.
- Take a factual approach to decision making.
- Partner and communicate with suppliers to define and manage quality.
- Monitor, track and review each aspect of our Quality Management System and revise it as required at regular intervals to make sure it remains effective.
- Provide the appropriate leadership to continually improve our quality management system.
- Ensure the quality policy is communicated and understood within the Company.

Our quality management system complies with the requirements of ISO 9001:2015 and for the contract manufacture of non-sterile thermoformed polymer tube components for medical devices we comply with the requirements of ISO 13485:2016, as well as applicable statutory and Regulatory requirements.



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